

Flexible, secure and environmentally responsible asset recovery and disposal that doesn't cost the earth

What's your strategy for WEEE?

Up to now the recycling and reuse of obsolete computers and other IT equipment has been a relatively neglected area of the computer industry. All that has now changed; in the past year the issues surrounding computer recycling have really come into focus - does your disposal strategy minimise these new risks to your business?

The Waste Electrical and Electronic Equipment Directive (WEEE Directive), came into force on 1st July 2007, the aim of which is to reduce the impact that electrical and electronic goods have on the environment, by increasing re-use and recycling, and ensuring the safe disposal of hazardous components.

In the past businesses have often disposed of redundant equipment using channels such as:

- ▶ Sale – To employees, consumers, businesses; UK or Overseas
- ▶ Donate – To employees, schools, students, charities
- ▶ Unregulated Disposal

But with the legal implications of the Data Protection Act, the Environmental Protection Act, Electrical Equipment Safety Regulations and Employers Liability as well as the WEEE directive many of these traditional disposal channels are no longer viable.

A range of services tailored to meet your needs

This is where Interchange can help by providing a range of affordable, environmentally friendly, asset recovery and disposal service.

Our services cover all the forms of electronic and electrical equipment that you might expect to find in a modern business for example:

- ▶ Desktops, notebooks and servers
- ▶ Data Storage units
- ▶ Secure data cleansing and destruction
- ▶ Printers,
- ▶ Monitors (CRT and LCD), TV screens and projectors
- ▶ Other computer peripherals
- ▶ Telephone systems
- ▶ Networking equipment
- ▶ Project management for decommissioning, disposals and moves

With full asset lifecycle traceability and project management for decommissioning, disposals and moves, Interchange provides a simple way to decommission and dispose of surplus and obsolete equipment that will maximise its value whilst minimising your exposure to risk.

What Risks?

Failure to comply with regulations such as the Waste Electrical and Electronic Equipment (WEEE) directive or the Data Protection Act mean that businesses face legal and financial consequences of compliance failures including:

- ▶ A minimum £5,000 fine per prosecution – but where the ultimate fine is unlimited
- ▶ A possible ban from company directorship
- ▶ For Data Protection, a possible civil action from the data subject
- ▶ Legal costs and costs claimed against your company
- ▶ Even a potential forced closure of the business by the Commissioners office

The Benefits of an Interchange solution

Peace of mind:

- ▶ Full compliance with legislation
- ▶ Destruction certification
- ▶ Lifecycle traceability and reporting

Lower Costs:

- ▶ Recover value from used equipment
- ▶ Lower cost disposals – large scale projects could even be handled free of charge
- ▶ No need for internal project management

Flexibility:

- ▶ All types of electronic and electrical equipment handled
- ▶ Small or large volumes
- ▶ We plan our projects to fit in with your timescales

By engaging Interchange Group at the earliest possible stage, we can help you to develop your asset recovery and disposal strategy in a cost effective and scalable manner, and create a support programme to ensure all current and future needs are best met.

What next?

Because every customer's needs are different, each project is evaluated individually. To find out more about how our services can help you and add value to your business, simply call us on 08700 716400 or email info@interchange-group.com

Interchange Group Services and Product Portfolio

Managed Services and Outsourcing

- Asset Recovery and WEEE Compliance
- End-to-End Warranty Management
- On-site Technical Support
- Hardware Repair & Warranty Services
- Contingency Planning and Recovery
- Outsourced Helpdesk / Call Centres
- Repair and refurbishment of IT equipment, mobile phones and PDAs.
- Hardware and Applications Hosting
- Website / Portal Hosting
- Third Party Software Support
- IT Administration
- Remote or on-site system management and support
- Field Engineering and Technical Services
- IT and BES Administration
- Contingency Planning and Recovery
- High Availability BES implementation

Network Infrastructure

- Network Strategy and Design
- Network monitoring & optimisation
- Cabling and Installation
- Network performance optimisation

Security

- Data, VoIP and Network Security
- SSL Implementation
- VPN Security Installation, Configuration and Management
- Firewall Implementation

BlackBerry™ Services

- Sourcing, testing, installation, and support of mobile devices and 3rd party applications and products e.g.:
 - Mobile email and PIM
 - Mobile Data Collection
 - On-Demand Sales and Service Applications
 - GroupWise for Blackberry Integration
 - Idokorro Remote System Administration
- Bes Installation and Configuration
- High Availability Solutions and Services

Corporate Solutions

- Remote Worker Applications
- Hosted & Enterprise Customer Service and CRM
- Helpdesk
- Corporate Information, Content Management, and Collaboration
- Staff and Customer Self Service Portals
- High Availability Solutions
- Implementation Consultancy

Technical Consultancy

- IP and Telecoms Network Infrastructure
- Mobile Solution Design & Evaluation
- Mobilisation of Existing Applications
- RIM BlackBerry development including MDS Studio, native J2ME and Flowfinity Development Tools
- Requirements Analysis and Needs Audits
- Hardware selection / provisioning
- Data and Network Security
- Ongoing Support
- System Implementation
- User Training

Application / Systems Integration

- Real time Data Interfacing
- Data Interface Design and Implementation
- Data Warehousing
- Data Visualisation
- Enterprise Application Integration & Messaging
- ASP / Java / COM / EDI / ODBC skills
- Custom Integration

Business Consulting

- Strategy Consulting
- Business Process Improvement
- Needs, Requirements and Benefits Analysis
- Benefits Driven Change Management
- Project Management

Remote and Mobile Worker Solutions

- IP and Telecoms Network Infrastructure Design and Commissioning (VoIP)
- Voice Network Installation and Configuration
- Virtual Private Network (VPN) installation
- Firewall implementation
- Business Systems Remote Access
- Connectivity Advice
- Hardware Selection / Provisioning
- Wireless Networking (WiFi)
- Installation and Configuration

Mobile Voice & Data Solutions

- Mobile Voice and Data solutions (e.g. BlackBerry and Pocket PC)
- Sales / Field Worker Mobility Solutions
- Mobile Engineer / Field Worker Portals
- Mobile Requirements Analysis, Solution Design & Development
- Mobile / Wireless Devices
- Laptop Connectivity
- Standard Application Evaluation & Selection
- Bespoke Application Development
- Mobile / Wireless Devices including portable Bluetooth scanners and printers
- Digital Pen & Handwriting Recognition Solutions
- Installation, Implementation and Configuration
- Device and Infrastructure Selection and Supply
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