

Interchange Group provides an extensive range of Mobility Products and Services including:

Mobile Collaboration Products

- Mobile Office Products & Services (Mobile eMail and PIM, including BlackBerry)
- Mobile Internet (generic browsing, Intranet, Portals -XDA and PDA but also BlackBerry)
- Mobile / Wireless Devices including Portable Bluetooth Scanners and Printers

Development Services

- Bespoke Software Applications
- Systems' Integration
- Ongoing Support
- RIM BlackBerry development including MDS Studio, native J2ME and Flowfinity Development Tools

3rd Party Applications Including:

- Mobile Voice and Data Solutions (e.g. BlackBerry and Pocket PC)
- Remote Worker / Sales / Field Worker Mobility Applications
- Mobile Engineer / Field Worker Portals
- Digital Pen & Handwriting Recognition Solutions
- GroupWise Blackberry specialist
- Idokorro Remote System Administration
- Flowfinity Mobile Data Collection
- Sourcing, testing, installation, and support of 3rd party applications and products for BlackBerry, Microsoft, and UNIX operating systems.
- Mobilisation of existing customer applications
- Wireless Office
- Advanced Flowfinity Solution Development
- Application Integration

IP and Remote Worker Solutions

- IP and Telecoms Network Infrastructure Design and Commissioning (VoIP)
- Virtual Private Network (VPN) and Firewall implementation
- Business Systems Remote Access
- Hardware Selection / Provisioning

Business Applications

- Field Service and CRM
- Hosted Field Service
- eMobile Engineer and Field Operations Portal
- Time Recording & Billing

Network Infrastructure

- Network Strategy and Design
- Network Monitoring & Optimisation
- Cabling and Installation

Security

- Data, VoIP and Network Security
- VPN Security Installation, Configuration and Management

Professional Services

- Mobile Consultancy (Technical; Requirements; Business Process; Change Management; Exploitation)
- System Selection
- Business Process Improvement
- Needs, Requirements and Benefits Analysis
- Benefits Driven Change Management
- Project Management
- Systems Implementation
- BlackBerry and Microsoft Device and Infrastructure Installation

Managed Services

- HelpDesk Outsourcing
- Third Party Software Support
- Hardware and Applications Hosting
- Mobile Data with Integrated Helpdesk
- Remote or On Site System Management and Support
- Repair of Mobile Phones and PDAs.
- Field Engineering and Technical Services
- IT Administration
- Contingency Planning and Recovery

As well as deploying BlackBerry applications, Interchange developers and systems integrators can link to or write mobile applications that keep staff in touch with back-office CRM or operational systems. We have a dedicated mobile application development team comprising: pre-sales, support, technical consultancy, implementation, network infrastructure specialists, as well as application development and support staff, all based in the UK.

Having our own specialist Flowfinity experts in-house means we can advise on, and deliver, more complex and flexible solutions using the full Flowfinity toolkit, especially important where standard "out of the box" functionality will not suffice.

Interchange also provides a full range of hardware (including mobile devices such as printers and scanners) and technical services, including BES installations and BES consultancy, with full UK coverage.

For pre-sales support or to find out more about Interchange Group services and solutions please contact Ken Hodgson or Andrew Moore on 08700 702054 or email info@interchangegroup.com.

